



# Glossary of Terms

A-OPT	Agency Operation and Partnership Team – formed by MDIT to receive tactical and strategic input on enterprise-wide IT issues and how services can be improved. Members include 35 agency and MDIT staff.
AARP	Automated asset recovery program – usable equipment is re-deployed within the state; out-of-warranty equipment is traded on a one-for-one basis and obsolete equipment is properly salvaged by a recycling company.
ASK	Agencies Sharing Knowledge – statewide data sharing strategy and infrastructure to provide a single, consistent and accurate source of data for state agencies.
BAM	Business Application Modernization – a multi-phased project that includes re-engineering business processes and building a technical infrastructure to support the Michigan Department of State’s business.
BICC	Business Intelligence Competency Center – established by MDIT to coordinate and guide data management and sharing of data to enable integrated analytics initiatives across all state agencies.
CAP	Cabinet Action Plan – a detailed plan mapping cabinet agencies’ actions and outcomes aligned with the governor’s statewide priorities and the executive budget. Agencies report monthly on status of outcomes and milestones to which they have committed.
CEPI	Center for Educational Performance Information – collects and reports data about the performance of Michigan K-12 public schools and students.
CHAMPS	Community Health Automated Medical Processing System – a project to re-engineer claims processing for Medicaid programs, to improve payment of claims, reduce the volume of paperwork for providers and state Medicaid staff and improve accessibility of information.
CISU	Critical Infrastructure Security Upgrade – project to provide greater protection of vital files and data and keep critical systems available to qualified users.
CMMI	Capability Maturity Model® Integration – a process improvement approach developed by the Software Engineering Institute, Carnegie Mellon University, that provides organizations with a tool for objectively assessing the ability of an organization to perform a software project.
Collaboration	Sharing and integration of data between departments to leverage information and enable quicker and more effective decisions.
Core Services	Access, Services, IT Management and Infrastructure.
EMC	Enterprise Content Manager – prepare Michigan for the challenges of new e-discovery rules, improve internal efficiency and protect employees, citizens and stakeholders rights.
Enterprise Mobility	Utilize technology to connect state employees to their work anywhere, at anytime from any place.
Forrester	Forrester Research, Inc. – an independent technology and market research company that provides proprietary research and pragmatic and forward-thinking advice to global leaders in business and technology.

Gartner	Gartner, Inc. – an information technology research and advisory company providing research and analysis on the global information technology industry and helping clients make informed technology and business decisions by providing in-depth analysis and actionable advice on virtually all aspects of technology.
GPII	Government Performance Improvement Initiative – an effort involving both private and public sector to identify State of Michigan processes viewed as needing attention and determine those most ripe for process improvement and streamlining.
GPP	Government Performance Project – a grading of the state’s performance management done by Governing Magazine and the PEW Foundation every three years.
GPS	Global Positioning System – an aid to navigation worldwide and a useful tool for map making, land surveying, commerce and scientific uses. GPS also provides a precise time reference used in many applications, including scientific study of earthquakes and synchronization of telecommunications networks.
Greening IT	Increase environment awareness and adopt environmentally sustainable principles for enterprise IT facilities, equipment purchases and disposal of equipment.
HAL	Michigan Department of History, Arts and Libraries – whose mission is to enrich quality of life and strengthen the economy by providing access to information, preserving and promoting Michigan’s heritage and fostering cultural creativity.
HIE	Health Information Exchange – the infrastructure and business processes allowing healthcare organizations within a community to instantly move clinical information between disparate healthcare information systems across organizations while maintaining the meaning of the information being exchanged.
HIT	Health Information Technology – the use of computer hardware and software to process health care information electronically within a healthcare organization, enabling the storage, retrieval and use of data for communication and decision making related to patient care delivery.
Intermediate Range	A time period of two to five years.
ITAM	Information Technology Asset Management – a comprehensive asset management solution that gives MDIT the ability to accurately discover, track and manage all IT assets under MDIT’s control throughout their lifecycle, from within a single, central asset management data repository.
ITIL	Information Technology Infrastructure Library® – a set of concepts, best practices and techniques for managing information technology (IT) infrastructure, development, and operations gathered from the public and private sectors. It is the most widely-accepted approach to IT service management.
Kiosk	Self-service device – a computer-based terminal or display used to provide information or services, typically in a public place. Kiosk systems are being used in a variety of applications, including information directories, customer self-service terminals, electronic catalogs, internet access terminals, tourism guides and more.
MAIN	Michigan Administration Information Network – a fully integrated automated financial management system for State of Michigan.

Mashups	Interactive Web applications that draw upon content retrieved from external data sources to create entirely new and innovation services.
MI-360	A formal review process that provides managers with an opportunity to receive feedback from their employees and to improve their management skills.
Michigan Talent Bank	State-managed, Internet-based, self-service, job search engine used by employers and job seekers.
Michigan/ I Desktop Migration	Consolidate and streamline the state's 19 separate, agency computing environments into a standardized enterprise framework.
MiHIN	Michigan Health Information Network – a statewide effort to facilitate and coordinate advancing the use of health information technology and HIE in Michigan's healthcare system to reduce the overall cost while increasing quality of care and patient safety.
MiTAPS	Michigan Timely Application and Permit Server – one-stop shop for online application for Michigan business permits, allowing the business to track application processing and pay fees online.
MIITAS	Michigan Integrated Tax Administration System – a project to improve the efficiency, in both tax processing and tax administration, of the system that manages tax-related revenue for the State of Michigan.
MITEC	Michigan Information Technology Executive Council – the advisory body for the state CIO in the planning, development, implementation and management of state government-wide, as well as department, IT services and solutions. Members include high-level administrators from each client agency and representatives of the legislative and judicial branches.
MMIS	Medicaid Management Information System – a project providing the ability to make enhancements and changes requested by federal and state governments in a timely matter to retain required federal certification.
MPSCS	Michigan Public Safety Communication System – a statewide radio system providing inter-and intra-agency interoperability between state, local and federal public safety agencies to ensure rapid response and coordination of emergency personnel.
PCI	Payment Card Industry – collectively defines the debit, credit, pre-paid, e-purse, ATM, POS and overall payment industry.
RFID	Radio Frequency Identification – automatic identification method, relying on storing and remotely retrieving data using devices called RFID tags or transponders.
RSS	Really simple syndication – feeds and video streamline to distribute content to engage and inform citizens of Michigan.
Short Range	A time period of less than two years.
SMT	Strategic Management Team – as part of MDIT's governance model, the SMT defines the vision for MDIT and sets concrete deliverables for the Strategic Plan. It is comprised of senior IT managers.
SOA	Service-Oriented Architecture – the software infrastructure and tools to build, configure, deploy, monitor and manage services.

Student Internship Program	A program that reaches out to universities and community colleges around the state to recruit students to work in state government and gain experience while earning credits from their university or college.
SUITE	State Unified Information Technology Environment – developed to standardize methodologies, procedures, training and tools for projects and systems development lifecycle management throughout MDIT.
Teradata	Proprietary parallel processing system running a shared architecture and used by MDIT's enterprise Teradata warehouse.
Teradata Warehouse	Centralized EMC Disk array for database storage sharing over 2 terabits of information between 5 state agencies and used to support their decision making and business processes.
UIC	Unique Identification Code – employed by CEPI to safeguard shared educational history for each student as required by law.

